



CARETRACKER

GPS WATCH

Care Tracker protects people with dementia from getting lost.

We design and develop systems that provide safety and freedom for both people living with dementia and their loved ones.

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ABOUT THE WATCH



GENERAL INFORMATION ABOUT THE WATCH

The watch screen is turned off by default. To activate the screen, press the button on the side of the watch.

HOW TO CHARGE THE WATCH

If the screen does not turn on when you press the button, the battery is empty. Place the watch in the charger.

It takes approximately 1 hour and 45 minutes to fully charge the watch.

HOW TO TURN ON THE WATCH

The watch turns on automatically when placed in the charger.

GETTING STARTED

The GPS watch is worn by the person with dementia. The app is used by one or more relatives.

1

DOWNLOAD THE APP

Download the Care Tracker app to your phone.



If you have an
iPhone (Apple/iOS):

Open the App Store on your phone, tap the search bar, and type “**Care Tracker**”.
When the app appears in the search results, tap “**Download**”.



If you have an
Android (Samsung, OnePlus, etc.):

Open the Google Play Store on your phone, tap the search bar, and type “**Care Tracker**”.
When the app appears in the search results, tap “**Install**”.

2

CREATE AN ACCOUNT

Open the app on your phone, then:

1. Tap “Login”
2. Tap “Create new user”
3. Enter the email address you want to register and tap “Continue”
4. You will receive a one-time code via email/SMS. Enter the code to verify your identity and continue.
5. Create a password
6. Log in with your credentials in the app
7. Set a four-digit PIN code

3

CONNECT YOUR DEVICE

Link the app with the GPS watch. Make sure the GPS watch is charged.

1. Tap the plus icon at the bottom of the screen in the app
2. Press the button on your watch to turn on the screen
3. Swipe twice from right to left on the watch face until the QR code appears



4. Use the app's camera function to scan the QR code on the watch face

Your device is now set up and connected to your Care Tracker account.

DEVICE SETTINGS



1

RENAME

Here you can change the name of the watch at any time.

2

NOTIFICATIONS

Choose whether you want to receive notifications on your phone, enable sound and/or vibration, and select your preferred alert tone.

3

GEOFENCE

By setting a geofence, you can get notified if the person with dementia moves outside the designated area.

1. Tap the plus icon
2. Give the geofence a name (e.g., "Home")
3. Enter the address at the center of the geofence
4. Choose the radius from the address where you want to receive alerts
5. Tap "Save"

4

EMERGENCY CALL

Set the watch to call a specific phone number. To make a call from the watch, press and hold the button for 3 seconds.

5

STEP COUNTER

Enable or disable the step counter.

6

WATCH FACE DESIGN

Choose between three different watch face designs.

7

APPROVED PHONE NUMBERS

Here you can add phone numbers that are allowed to call the watch.

8

MANAGE ALARM RECEIVERS

If you want others to have access to the app:

1. Tap the plus icon at the bottom of the screen.
2. Enter the name, phone number, and email address.
3. Tap "Add".

They will then receive an email with an invitation to download the app and create a user account.

You can add, remove, or set an alarm receiver to passive at any time.

FIND GPS



1

CALL DEVICE

Tap 'Call Device' if you want to call the GPS watch. The watch answers automatically, so the wearer doesn't need to do anything. The watch supports two-way communication, allowing you to have a conversation.

2

PLAY SOUND

Tap 'Play Sound' if you want the watch to emit a sound. The sound will stop automatically after 20 seconds.

3

SHOW YOUR LOCATION

If you want to see your own position on the map in relation to the watch's location, tap the 'Show Your Location' button.

HISTORY



EVENT TYPE

Indicates what happened, e.g. “Outside geofence,” so you can quickly understand the movement.

DATE AND TIME

Shows exactly when the event occurred, allowing you to track the wearer’s movements over time and identify potential patterns.

DESCRIPTION

A short explanation providing context for the event, such as whether the wearer left or returned to the geofenced area.

HANDLING

Displays who responded to the event, making it easy to coordinate with other caregivers if multiple alarm recipients are connected.

USER SETTINGS



1

ACCOUNT SETTINGS

Here you can view and update your user information.

2

NOTIFICATIONS

Adjust whether you want notifications on your phone, if they should include sound and/or vibration, and choose your preferred alert tones.

3

CHANGE PASSWORD

Enter your old and new password to update your login credentials.

4

CHANGE PIN

Change the 4-digit PIN used to access the app.

5

SUBSCRIPTION

View your subscription details.

6

GUIDES

All user guides are right at your fingertips – anytime you need them.

7

PRIVACY POLICY

Read our data privacy policy.

8

SUPPORT

Visit our website for more information about the product or to contact us for assistance.



CARETRACKER

Care Tracker protects people with dementia from getting lost.

We design and develop systems that provide safety and freedom for both people with dementia and their relatives.

Our mission is to be the best in the world at locating people who have gone missing.

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